

# Software Application Support



Full cover for your  
Queue Management  
and Digital Signage software

Queue Management and Digital Signage systems are used on a daily basis by hundreds or even thousands of customers. These systems, in order to perform well on the long term, requires additional care. Just as your car, that needs regular maintenance. Without changing the oil, replacing the filters or simply pumping air in their tyres, your car will not serve you in the same way as new.

To give your system full protection, beside hardware maintenance, we've introduced the SAS (Software Application Support) service. Let us take care of your technology and let you taking care of your most valuable assets, your customers.

## What's included?

- Free regular software update
- Free access to new software versions
- Free software debugging
- Free remote software repair (end-user allowance required)
- Free, personalized and unlimited remote technical help and support by email, phone, fax, SMS, instant messaging, video chatting or using social media.
- Help Desk & Tech Support
- Technical documentation

## Want to know more?

[contact@onlinet.eu](mailto:contact@onlinet.eu) - [contact@onlinet.co.uk](mailto:contact@onlinet.co.uk) - [www.onlinet.eu](http://www.onlinet.eu)